



Oifig an Stiúrthóra Náisiúnta
Géaroibríochtaí

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Deputy David Cullinane
Dáil Éireann
Leinster House
Dublin 2

24th July 2023

PQ 35062/23 - To ask the Minister for Health the average patient experience time to admission via an emergency department for all patients for the period of January to June for each year 2018 to date in 2023, inclusive, statewide and for each location, in tabular form; the average for all patients, the average for patients aged under 75; and the average for patients aged 75 or older. -David Cullinane

Dear Deputy Cullinane,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary question, which you submitted to the Minister for Health for response.

Business Intelligence within the HSE comprises of a central repository for activity information for Acute and Non Acute Services. This is known as the Business Intelligence Unit (BIU). Extensive amounts of data are collected, collated, validated and analysed by this unit. This data is used in performance monitoring and measurement which influences the HSE in taking both operational and strategic decisions.

The information requested has been provided in the attached Excel file supplied by the Acute BIU.

I trust this is of assistance to you.

Yours sincerely,

Nessa Lynch
General Manager
Acute Operations

Please note data contained in this report is preliminary and may be subject to change

If information contained within this file is used in other reports then a minimum requirement BUI must be referenced.



PIQ Request Number: 2006223
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Data Source: BIU

Request: To ask the Minister for Health the average patient experience time to admission via an emergency department for all patients for the period of January to June for each year 2018 to date in 2023, inclusive, statewide and for each location, in tabular form; the average for all patients, the average for patients aged under 75; and the average for patients aged 75 or older.
Please note: this is based on live data, therefore the numbers are subject to change following validation

Average Patient Experience Time from registration for patients admitted from the Emergency Department

Hospital Group	Provider	2018					2019					2020					2021					2022					2023																	
		Jan	Feb	Mar	Apr	May	Jun	2018	2019	2020	2021	2022	2023	Jan	Feb	Mar	Apr	May	Jun	2021	2022	2023	Jan	Feb	Mar	Apr	May	Jun	2022	2023														
Children's Health Ireland		8.5	9.3	7.9	7.4	6.9	6.2	7.7	7.9	7.2	7.3	7.1	6.2	6.0	7.0	7.1	6.6	6.1	5.4	5.3	6.3	6.2	4.8	5.7	5.7	5.9	6.1	3.9	5.5	9.0	11.1	10.6	8.2	8.3	8.7	8.3	12.9	13.3	13.6	11.5	11.4	8.7	11.9	
Dublin Midlands Hospital Group	MRI Portlaoise	12.7	11.8	11.7	12.1	13.1	12.9	12.5	14.3	13.8	12.3	11.6	12.3	8.8	12.2	9.5	9.2	7.4	5.2	6.1	8.0	7.8	7.4	7.2	8.7	8.6	8.5	8.0	8.1	10.0	9.9	9.8	8.5	9.5	8.8	8.4	8.4	8.6	10.1	9.1	9.1	7.9	8.9	
	MRI Tullamore	11.6	13.8	12.0	12.3	13.7	10.7	12.4	11.8	15.1	13.2	13.5	12.1	12.9	13.1	10.9	10.2	9.0	5.2	4.9	5.8	8.6	11.3	12.0	8.1	8.2	10.8	11.8	10.3	14.7	16.9	14.1	13.5	11.2	11.4	13.6	8.3	8.4	7.2	7.0	6.1	7.6		
	Naas General Hospital	16.5	14.9	17.5	13.3	11.2	10.7	14.0	14.6	14.8	15.8	17.0	21.7	18.5	17.7	13.9	14.7	10.8	8.6	8.8	8.0	10.8	12.2	15.2	19.1	19.2	17.1	16.5	14.7	14.8	15.4	14.9	11.5	14.0	14.2	18.7	17.3	16.0	14.3	16.1	14.0	16.1		
	St. James's Hospital	13.9	12.7	13.7	12.9	10.6	9.7	12.3	13.9	13.7	14.6	13.2	11.0	13.2	13.8	15.5	15.0	6.0	6.7	7.3	9.7	9.3	9.1	8.9	9.0	8.4	9.3	9.0	12.4	13.0	14.6	13.1	12.1	11.4	12.8	15.6	15.5	17.2	17.7	16.5	17.0			
	Tallaght University Hospital	16.3	18.2	16.9	16.8	16.5	16.1	16.8	16.0	16.4	16.0	18.1	16.1	18.4	16.8	17.7	14.4	11.3	9.1	11.7	11.6	12.8	13.1	12.7	14.1	14.5	14.3	16.2	14.2	21.1	22.0	23.9	20.5	18.3	19.6	20.9	22.7	23.2	22.6	21.6	20.8	19.5	21.7	
Dublin Midlands Hospital Group Total		14.1	14.2	14.3	13.5	13.1	12.0	13.6	13.9	14.7	14.0	14.5	14.6	13.4	14.2	12.7	13.5	9.3	6.7	7.5	8.1	9.7	10.5	11.0	11.4	11.5	11.4	10.8	11.1	14.4	15.2	13.5	13.8	12.3	12.7	13.9	14.5	14.3	15.0	13.7	13.8	12.4	13.9	
Ireland East Hospital Group	Maer Mischocdae University Hospital	17.9	17.9	16.6	16.9	16.6	14.6	16.6	19.2	16.0	17.5	16.9	16.0	17.5	17.7	21.2	19.7	9.5	7.3	12.5	11.3	13.6	11.4	11.7	9.1	10.2	10.1	11.7	10.7	15.6	18.5	17.7	12.5	12.1	17.4	16.8	18.7	19.0	18.1	18.5	11.1	17.5		
	MRI Mullingar	8.9	7.3	7.4	6.7	5.8	6.0	7.0	5.7	6.6	6.5	6.3	6.0	7.0	6.3	9.1	7.2	7.3	6.8	8.8	7.7	7.9	8.6	9.9	8.7	10.2	9.7	9.5	9.8	10.8	9.6	9.6	10.0	9.8	9.9	8.9	9.3	8.4	8.5	8.0	6.0	8.2		
	Our Lady's Hospital Navan	8.7	9.8	10.0	8.8	7.6	7.3	8.4	7.1	5.4	5.7	7.6	5.5	5.7	6.2	9.9	6.5	4.2	3.5	2.1	6.5	5.6	8.3	7.8	9.5	10.0	9.2	9.2	9.0	8.8	11.6	11.1	10.9	12.0	9.3	10.6	10.1	11.1	9.3	8.6	8.7	6.9	9.1	
	St. Luke's General Hospital Kilkenny	2.7	2.5	2.7	2.7	2.5	2.6	2.6	2.0	1.6	1.6	1.6	1.7	1.7	1.7	1.8	1.8	2.0	2.0	2.3	1.9	2.4	2.8	2.1	2.8	2.2	2.7	2.5	3.2	3.0	3.1	3.4	3.1	3.2	3.6	3.5	3.6	3.4	3.6	3.6	3.6			
	St. Michael's Hospital	6.1	6.0	6.2	5.9	5.9	5.5	5.9	5.4	5.7	5.1	5.8	5.2	5.9	5.5	5.6	5.6	4.6	3.5	3.9	4.2	4.7	4.9	5.0	4.9	5.0	5.5	5.3	5.1	5.9	6.1	6.3	5.7	6.0	5.7	5.9	5.9	5.7	5.9	5.7	5.8	6.0	5.8	
	St. Vincent's University Hospital	13.0	11.5	10.1	11.3	10.6	10.1	11.1	11.1	13.3	13.0	10.5	11.3	10.0	9.7	11.3	12.7	11.6	4.9	1.8	2.7	4.0	6.2	3.1	3.3	3.8	4.1	7.0	9.2	4.6	17.2	19.9	21.0	17.8	15.7	21.0	18.8	18.0	17.9	21.9	20.1	19.4	16.5	18.1
	Wexford General Hospital	8.4	7.5	8.9	7.1	7.3	7.8	7.8	6.0	6.3	6.2	5.9	6.2	6.1	7.8	8.2	6.2	5.8	5.8	5.0	6.5	5.5	5.0	5.3	5.9	6.2	6.5	5.8	6.7	9.5	9.6	8.4	8.8	10.9	9.3	12.1	12.3	2.4	3.2	2.3	2.3	6.8		
Ireland East Hospital Group Total		8.8	8.8	8.7	8.4	7.7	7.6	8.3	8.2	7.8	7.5	8.2	7.0	7.5	7.7	9.7	8.6	5.5	4.1	5.2	5.9	6.6	6.1	6.5	6.2	6.8	7.4	7.9	6.8	9.8	11.2	11.6	9.7	9.9	10.9	10.4	10.7	11.1	10.4	9.6	9.3	7.2	9.7	
RCSI Hospitals Group	Beaumont Hospital	9.2	8.4	8.1	8.6	7.7	6.3	8.1	7.8	8.5	7.7	7.2	7.5	7.6	7.7	10.5	8.6	6.2	7.0	8.2	8.9	8.3	10.0	8.9	9.6	10.1	12.4	10.5	10.3	13.1	12.2	11.6	8.7	8.8	9.7	10.7	10.0	8.8	8.8	8.2	10.7	9.3	9.3	
	Connolly Hospital	13.1	12.7	15.8	13.3	13.1	11.3	13.2	12.8	12.8	12.1	10.4	10.7	9.7	11.4	15.1	13.1	8.5	7.9	8.4	7.9	10.2	10.0	8.5	8.4	7.9	7.8	8.3	12.3	12.1	11.2	11.4	11.1	13.7	11.9	12.5	10.3	11.7	12.0	9.9	10.4	11.1	10.4	
	Our Lady of Lourdes Hospital	11.1	8.9	8.2	7.6	6.5	6.1	8.6	8.1	9.6	11.1	9.6	8.1	8.9	7.2	9.1	7.6	10.5	6.6	4.8	5.5	6.2	7.0	8.0	8.6	7.4	7.0	6.8	7.0	7.4	9.1	10.4	10.1	7.8	8.7	9.6	10.2	10.6	10.7	9.5	11.2	8.2	10.1	
RCSI Hospitals Group Total		12.1	11.4	11.1	10.3	10.1	8.6	10.6	11.0	11.6	10.7	9.9	10.2	9.6	10.5	11.7	11.9	7.6	6.6	7.5	8.2	9.0	9.2	8.9	8.8	8.7	9.2	9.2	9.0	11.8	12.5	11.8	10.5	10.7	11.3	11.4	12.3	10.3	11.5	11.4	10.7	11.3	10.2	11.2
Soaia University Health Care Group	Galway University Hospitals	10.4	11.7	10.4	10.1	10.4	10.5	10.6	11.1	12.3	14.2	10.7	10.6	10.7	12.0	13.0	13.7	6.1	2.7	4.9	5.8	8.1	2.0	3.2	2.0	1.6	5.3	2.9	5.2	8.2	9.1	10.1	9.3	8.6	9.3	9.1	9.5	10.0	12.3	11.8	12.0	9.9	10.8	
	Lateranomy University Hospital	8.7	7.2	6.2	5.9	5.8	6.1	6.7	7.8	7.6	6.5	6.8	6.7	5.9	6.9	6.1	6.2	4.5	3.9	3.7	3.4	4.7	3.1	10.4	4.6	3.8	3.8	4.1	4.9	5.3	5.8	5.9	4.9	4.9	5.3	6.3	5.8	5.9	4.9	9.7	9.1	8.7	9.3	
	Mayo University Hospital	6.5	5.6	6.4	4.6	3.8	3.5	5.1	5.4	5.7	5.2	5.6	4.7	4.8	5.2	6.5	5.5	4.0	4.5	4.8	5.3	5.2	6.5	6.8	8.0	8.0	7.8	8.1	7.6	8.6	9.1	9.5	8.7	8.4	9.4	9.0	8.2	7.6	8.7	9.1	9.1	8.1	8.5	
	Portlaoise University Hospital	6.7	6.6	6.1	7.5	6.7	6.2	6.3	6.5	6.1	6.4	6.8	6.3	6.9	6.3	7.2	6.4	6.0	7.2	4.9	5.8	6.3	6.3	6.0	5.9	5.5	5.8	6.3	5.6	6.3	6.4	7.0	6.8	6.1	7.2	6.6	6.7	6.8	6.7	6.8	7.0	6.6	6.8	
	Sligo University Hospital	8.2	8.0	7.7	7.2	7.4	6.8	7.4	8.6	8.1	8.0	7.5	7.0	6.8	7.7	6.9	6.5	5.7	5.2	4.7	5.1	5.7	5.9	6.2	6.3	6.2	8.4	9.2	7.0	11.2	12.5	13.6	14.5	14.7	13.0	13.3	11.9	12.2	13.7	14.6	13.8	14.8	13.5	13.9
Soaia University Health Care Group Total		8.2	8.0	7.4	7.1	6.8	6.6	7.4	7.9	8.1	8.3	8.3	7.9	7.3	7.8	8.2	6.0	5.2	4.5	4.6	5.0	6.1	4.3	5.9	4.9	8.8	6.1	5.8	6.0	6.9	8.7	8.9	8.6	8.9	8.7	8.7	9.0	10.6	10.7	10.5	9.8	9.8	9.8	
South / South West Hospital Group	Cork University Hospital	11.5	13.0	12.6	12.9	10.9	10.9	11.9	9.8	11.1	10.5	9.6	10.8	10.2	11.9	12.7	6.9	5.2	6.6	8.7	8.9	11.6	8.8	10.5	11.3	8.8	12.2	10.5	14.3	16.0	14.6	16.7	14.8	17.2	16.2	17.4	17.2	16.1	11.2	10.9	11.2	10.9		
	Mercy University Hospital	18.6	19.8	18.1	17.4	13.3	11.9	16.5	18.3	18.1	15.4	17.0	14.8	15.3	16.5	22.8	19.7	10.1	4.8	8.0	12.0	13.0	11.3	10.7	11.5	12.0	11.9	11.7	11.5	22.3	22.8	21.3	22.4	20.6	20.3	21.6	18.9	16.9	21.0	23.3	19.6	13.9	18.9	
	Tipperary University Hospital	12.0	13.5	15.0	14.9	9.5	7.3	12.0	6.0	5.4	5.1	5.2	5.0	4.8	5.2	6.4	5.6	4.5	3.9	4.2	4.5	4.9	5.1	4.6	5.1	5.1	5.4	5.6	6.2	6.6	6.4	7.2	6.9	5.9	6.2	6.5	6.8	7.0	6.1	6.5	6.8	6.7		
	UH Kerry	12.2	13.6	12.4	9.6	12.0	12.9	12.1	11.2	13.9	14.1	10.9	10.0	11.5	11.9	14.9	17.8	10.6	5.8	20.9	7.1	12.8	11.1	7.8	10.0	10.5	8.2	6.8	9.1	11.9	9.9	14.7	10.2	10.0	12.0	11.3	14.1	16.9	10.8	12.5	10.8	10.7	10.5	11.5
	UH Waterford	16.6	15.9	13.8	12.8	11.4	12.9	13.9	15.0	14.9	13.1	11.9	12.4	14.4	13.6	12.9	12.9	7.6	4.9	13.0	5.8	9.5	7.5	7.4	7.4	6.9	7.9	7.6	7.9	8.5	9.2	8.9	8.0	8.1	8.9	8.6	7.8	7.8	9.3	8.6	9.2	8.0	8.6	
South / South West Hospital Group Total		11.9	12.8	12.3	13.2	9.8	10.6	11.7	11.3	11.7	12.3	12.0	9.1	9.2	10.9	11.1	12.5	5.8	4.1	4.7	5.6	7.1	8.2	8.2	8.4	8.1	6.9	8.5	8.4	9.4	10.3	10.9	11.7	12.7	10.8	10.9	7.9	10.0	11.1	10.8	9.5	8.6	8.7	
UL Hospitals Group	UL Limerick	11.9	12.8	12.3	13.2	9.8	10.6	11.7	11.3	11.7	12.3	12.0	9.1																															