

#### Oifig an Stiúrthóra Náisiúnta Géaroibríochtaí

An Bóthar Míleata, Cill Mhaighneann, Baile Átha Cliath 8, D08 NN9V

#### Office of the National Director **Acute Operations**

Aonad 4A, Áras Dargan, An Ceantar Theas, Unit 4a, the Dargan Building, Heuston South Quarter, Military Road, Kilmainham, Dublin 8, D08 NN9V

#### www.hse.ie @hselive

- t 01 795 9959
- e acute.operations@hse.ie

24th May 2022

**Deputy David Cullinane** Dail Eireann Leinster House Dublin 2

22595/22 To ask the Minister for Health the number of cancellations at each acute hospital for January, February, March and April in 2022; the number by quarter for 2019 and 2021, in tabular form; and if he will make a statement on the matter. -David Cullinane

Dear Deputy Cullinane,

The Health Service Executive has been requested to reply directly to you in the context of the above Parliamentary Question, which you submitted to the Minister for Health for response.

### Response

In response to your query regarding "the number of cancellations at each acute hospital for January, February, March and April in 2022; the number by quarter for 2019 and 2021", please see below.

In terms of unscheduled care i.e. non elective or unplanned/emergency procedures cancellation data is not applicable for this category as these procedures are not planned but are delivered at the time the patient presents in line with clinical priority.

In terms of scheduled care i.e. outpatient appointments and elective/planned activities, Hospitals and Hospital Groups are working to develop a robust process for the collection and collation of data on cancellations. In this context, the data for April 2022, which relates to hospital initiated cancellations for planned elective activities is attached. Work is ongoing to validate this data, however, it is acknowledged that the data presented may be subject to change. Any anomalies in the data are highlighted in the attached.

# Definition of a hospital initiated inpatient/day case cancellation

A hospital initiated cancellation of an inpatient/day case procedure is defined as the rescheduling of a patient To Come In (TCI) date by the hospital due to circumstances beyond its control.

### Reasons for cancellation of scheduled care appointments

Hospitals may have to cancel scheduled care appointments due to factors outside their control including the following:

- Increased ED attendances and admissions resulting in a requirement for surge inpatient bed ١.
- II. Unforeseen circumstances e.g. Weather events, infection outbreaks or industrial action.



## Rescheduling hospital appointments

Hospitals endeavor to provide the patient with as much notice as possible in relation to the cancellation of elective appointments. The National Inpatient, Day Case, Planned Procedure (IDPP) waiting list management protocol 2017 issued by the National Treatment Purchase Fund (NTPF) requires hospitals to reschedule elective care appointments within six weeks of cancellation, subject to patient confirmation regarding their availability to attend. Clinical guidance must be sought when managing and rescheduling patients cancelled by the hospital. This is necessary to ensure that urgent and vulnerable patients are rescheduled appropriately. Patients cancelled by the hospital will not have their waiting list date reset.

I trust that this answers your question.

Trush Ky

Kind Regards,

Trish King

General Manager

**Acute Operations** 

Cancellations - April 2022							
National Total							
	Elective Inpatient Admission	Chemotherapy (Day case)	Dialysis (Day case)	GI Scope (Day case)	All Other Day cases	New Outpatient Appointments	Return Outpatient Appointments
National Total	908	56	8	588	1,391	2,887	8,963

Children's Health Ireland								
	Elective Inpatient Admission	Chemotherapy (Day case)	Dialysis (Day case)	GI Scope (Day case)	All Other Day cases	New Outpatient Appointments	Return Outpatient Appointments	
CHI at Tallaght	3	0	0	3	13	32	41	
Total	3	0	0	3	13	32	41	

Dublin Midlands Hospital Group									
	Elective Inpatient Admission	Chemotherapy (Day case)	Dialysis (Day case)	GI Scope (Day case)	All Other Day cases	New Outpatient Appointments	Return Outpatient Appointments		
Hospital	1					95	183		
MRH Portlaoise	0	0	0	4	13	6	78		
MRH Tullamore	24	0	0	0	43	11	185		
Naas General Hospital	0	0	0	2	17	163	350		
St. James's Hospital	42	0	0	24	240	423	853		
St. Luke's Radiation Oncology Network						55	584		
Tallaght University Hospital	11	24	0	6	119	128	374		
Total	78	24	0	36	432	881	2,607		

Ireland East Hospital Group								
	Elective Inpatient Admission	Chemotherapy (Day case)	Dialysis (Day case)	GI Scope (Day case)	All Other Day cases	New Outpatient Appointments	Return Outpatien Appointments	
Mater Misericordiae University Hospital	60	0	0	3	19	424	1,092	
MRH Mullingar	0	0	0	14	36	0	249	
National Orthopaedic Hospital Cappagh	22	0	0	0	7	74	82	
Our Lady's Hospital Navan	7		0	0	0	0	0	
St. Luke's General Hospital Kilkenny	0	0		0	111	0	0	
St. Michael's Hospital	4			8	7	12	10	
St. Vincent's University Hospital	20	0	0	0	9	209	841	
Wexford General Hospital	22				26		2	
Total	135	0	0	25	215	719	2,276	

RCSI Hospitals Group								
	Elective Inpatient Admission	Chemotherapy (Day case)	Dialysis (Day case)	GI Scope (Day case)	All Other Day cases	New Outpatient Appointments	Return Outpatient Appointments	
Beaumont Hospital	53		0	262	72	153	570	
Cavan General Hospital	52	0	0	0	0	0	0	
Connolly Hospital	3			29	54	31	98	
Louth County Hospital				34	10	26	96	
Monaghan Hospital	0	0	0	0	0	0	0	
Our Lady of Lourdes Hospital	3				3	24	26	
Rotunda Hospital	0	0			0	0	148	
Total	111	0	0	325	139	234	938	

Saolta University Health Care Group									
	Elective Inpatient Admission	Chemotherapy (Day case)	Dialysis (Day case)	GI Scope (Day case)	All Other Day cases	New Outpatient Appointments	Return Outpatient Appointments		
Galway University Hospitals	207	0	0	65	222	205	646		
Letterkenny University Hospital	7								
Mayo University Hospital				1	1	34	9		
Portiuncula University Hospital	5	0		7	14	33	48		
Roscommon University Hospital	0			35	41	24	188		
Sligo University Hospital	13	0	0	25	155	47	72		
Total	232	0	0	133	433	343	963		

South / South West Hospital Group									
	Elective Inpatient Admission	Chemotherapy (Day case)	Dialysis (Day case)	GI Scope (Day case)	All Other Day cases	New Outpatient Appointments	Return Outpatient Appointments		
Cork University Maternity Hospital	0					19	67		
Kilcreene Regional Orthopaedic Hospital	0								
Mercy University Hospital	85	6		19	22	157	224		
South Infirmary Victoria University Hospital	9	4			57	101	221		
Tipperary University Hospital	56	17		47	35	56	344		
UH Kerry	31	5	0	0	0	56	82		
UH Waterford	85								
Total	266	32	0	66	114	389	938		

UL Hospitals Group								
	Elective Inpatient Admission	Chemotherapy (Day case)	Dialysis (Day case)	GI Scope (Day case)	All Other Day cases	New Outpatient Appointments	Return Outpatient Appointments	
Croom Orthopaedic Hospital	17	0	0	0	17	11	58	
Ennis Hospital	0	0	0	0	0	8	56	
Nenagh Hospital	28	0	0	0	0	41	88	
St. John's Hospital Limerick	16	0	0	0	0	1	20	
UH Limerick	22	0	8	0	28	182	765	
UMH Limerick	0	0	0	0	0	46	213	
Total	83	0	8	0	45	289	1,200	

1			

- 1. St. Luke's Radiation Oncology: The current process does not allow for the hospital to differentiate or omit where the appointment was cancelled for clinical reasons, patients decision. It
- 2. Hospitals reporting outside data produced: Some hospitals have begun reporting since the start of May and these include the Coombe Women & Infants University Hospital and Rotunda Maternity Hospital
- 3. Non-reporting Hospitals: A number of hospitals have not commenced reporting cancellations due to a variety of reasons including but not limited to; Data path issues, inability to differentiate reasons for cancellations and Cyber Attack (ongoing issues). This includes the following hospitals;
- a. CHI at Connolly
- b. CHI at Crumlin
- c. CHI at Temple Street
  d. National Maternity Hospital Holles St
- e. St. Colmcilles Hospital
- f. Royal Victorian Eye & Ear Hospital
- g. National Rehabilitation Hospital
  h. Bantry Hospital
  i. Cork University Hospital

- j. Mallow general Hospital
- 4. Sporadic Reporting: There are a number of hospitals have had sporadic reporting as the new reporting process is being embedded. This has resulted in no data for some weeks. The HSE's BIU is following up with the relevant hospitals in relation to the missing data. This includes the following hospitals;
- a. St Michael's University Hospital (Week ending 24<sup>th</sup> April)
- b. Wexford General Hospital (Week ending 24<sup>th</sup> April)
- c. Mayo University Hospital (Weekending 24<sup>th</sup> April)